



Welcome dear guests!

Thank you for booking with us! We sincerely hope your holiday in Levi will be a very pleasant and enjoyable experience. Please read the information in this document carefully, so you are well prepared for your stay with us.

Pre-arrival

We kindly request you to contact our housekeeper in Levi a few days before your arrival, to let her know what time (approximately) you are arriving in Levi, so she can make preparations and agree where to leave the keys for you. Usually when our housekeeper knows what time you are arriving, she leaves the door open and the keys on the table.

Our housekeeper is also your primary point of contact in Levi should there be anything regarding the accommodation, so be sure to take her contact details with you:

Name:	Mrs Pirre Mansikkasalo
Company:	Levin Huoltopalvelu
GSM:	+358 40 506 4493

Transfer to/from Airport

There are two possibilities for travelling to and from the airport: the airport bus and the taxi. For reasons of comfort, we strongly recommend a taxi. The pricing of the airport bus is such that for a family of four, the taxi costs about the same. If you wish to pre-book a taxi, you can do this through Levin Ulataksi, +358 16 106 441.

Ski-passes

Viprakka 4 is equipped with two ski-passes, which are valid in all the Levi ski-lifts. These are actually seasons ski-passes that belong to the cottage and that all our guests during the winter season can use. It is therefore important that you don't forget to leave these ski-passes in the cottage at the end of your holiday! We also remind you that in case of loss, we have to charge you € 100 replacement cost per ski-pass.

Watching TV

In Finland, all TV-channels are digital, so a decoder, also called Digibox, is essential for viewing. For watching TV it is essential that you put the TV on the 'AV'-channel, and that you switch the Digibox on and use the Digibox remote control for cycling through the channels. The Digibox can be found besides or below the TV. When it is switched off, it shows the time, when it is switched on, it shows the channel number.

Note that in some cottages it may be necessary to swap the SCART-plug on the back of the TV when switching to the DVD-player or Video-player (or PS2 game-computer, only provided in Viprakka 4).

Fireplace

When using the fireplace, please remember the following:

- Open the chimney by pulling the white knob over the fireplace all the way out
- Please don't put any candles on the fireplace anywhere! The fireplace will get hot and melt the candles, which contaminates the soapstone
- Check the ash-tray from time to time. When it is full, please empty it outside in the metal bucket in front of the cottage.
- Keep the glass door closed if smoke develops that may spill into the living room
- Please don't burn anything else in the fireplace than the firewood we have provided for you
- Never leave young children unattended in the living room when the fireplace is on!

You can find firewood in the shed/storage room outside. When you are running out of firewood, please inform the housekeeper.

Sauna

The sauna has a 2-hour timer after which it switches off automatically. This timer is located on the sauna oven, and automatically switches the sauna on when turned clockwise. Allow 30-45 minutes for the sauna to heat up. It is a good idea to put the bathroom ventilator off, or low, during the sauna use to prevent a cold draught. The paper tissues you find in the bathroom are provided for your comfort for sitting on the sauna bench. Please do not use the sauna to dry clothes or towels with the sauna-over switched on, since this creates a serious fire risk. There is a drying cabinet for this purpose located in the bathroom.

Manuals

You can find all the manuals for the electronic equipment in the kitchen in the bottom-right drawer.

Wireless Internet

There is a public WiFi hotspot across the road. The hotspot name is RAPVIKKA. Reception is usually OK inside the accommodation, but it is known to deteriorate sometimes depending on ice/snow conditions on the antenna. Viprakka 4 is located just on the edge of the WiFi coverage. Viprakka 9 does not have any WiFi coverage at all.

Excursions

We sincerely encourage you to browse through the excursion possibilities, since there is so much more possible in Levi besides skiing. There are tourist information books in the cottage, and there are free magazines and newspapers that you can find at the Levi Market supermarket which provide up-to-date information on local activities, events, artists performing, and special offers during your stay.

Checking out

You are reminded that check-out on the day of your departure is 12:00 latest. Our housekeeper will provide you with a checklist depending on whether you have the end-cleaning included or not. Even if you have the cleaning included, we kindly ask you to do the following:

- Empty the fridge and freezer
- Take the garbage out to the container
- Put all the bedlinen and towels on a big pile in the living room

You can leave the keys on the table and lock the door behind you. Remember to leave the ski-passes!

Complaints

If anything is broken or not working properly or if you have any questions or complaints with regards to the accommodation, please contact our housekeeper as soon as possible, in any case during your stay in Levi! Of course we want to fix anything that is not to your satisfaction immediately, and we cannot do that any more once you have returned home. The contact information for our housekeeper is listed on the first page.